



Working with the IBM Global Government team

-Edward Ollason

## ABOUT IBM

A leading cloud platform and cognitive solutions company

The largest technology and consulting employer in the world

Serving clients in more than 170 countries

Heavily involved in Blockchain and Open Source software

## MY ROLE

### Virtual role

- My manager was based in Sweden and my team was worldwide
- We used video calls and emails to communicate

### Ever changing

- My role was mainly focused on the Global Government, however partway through the year I was working on all of Public Sector

### Varied topics

- My regular tasks were interesting and varied
- I performed ad hoc tasks throughout the year also

## REGULAR TASKS



Drafting communication and learning content with subject experts



Video and document editing



Updating website content and layout



Large call organization and technical support